



Australian Government
Safety, Rehabilitation and
Compensation Commission

Safety, Rehabilitation and Compensation Commission

BUSINESS PLAN 2009-10

SRC Act

1. Workers' Compensation

SRCC Key Result Area	Timing	Progress / Comments
<i>Maintain compensation benefits at an appropriate level</i>		
Consider information about emerging compensation issues and advise the Minister on appropriate responses, including in relation to possible legislative changes.	Ongoing	
Monitor level of benefits in State schemes	Ongoing	
Consider issues arising through the Workplace Relations Ministers' Council and Safe Work Australia concerning nationally consistent approaches to workers' compensation.	Ongoing	
Consider issues arising from the Comcare scheme review in relation to workers' compensation and take appropriate action.	As required	
<i>Ensure equity of outcomes in administrative practices and procedures</i>		
Analyse performance of the scheme, including individual licensees and Comcare against the Commission's compensation indicators and targets for claims management and comparative performance information.	September 2009 December 2009 March 2010 June 2010	
Take appropriate action available under the SRC Act in response to poor performance.	Ongoing	
Endorse scheme performance targets for 2010–11.	June 2010	
Ensure through the Licensee Improvement program (LIP) that licensees are making claims management decisions that are in accordance with the SRC Act.	Ongoing	
<i>Achieve best practice in claims management through provision of guidance material</i>		
Provide guidance to Licensees and Comcare in relation to workers' compensation.	As required	
<i>Improve knowledge of how workers' compensation benefits can contribute to social capital at community/population level</i>		
Seek stakeholder views and consider issues raised by stakeholders in relation to workers' compensation.	Ongoing	
Commission and publish research and analysis on relevant issues.	As required	

SRC Act

2. Rehabilitation

SRCC Key Result Area	Timing	Progress / Comments
<i>Ensure employers take account of new research in injury management and rehabilitation</i>		
Consider information about emerging injury management and rehabilitation issues, and advise the Minister on appropriate responses.	Ongoing	
Provide guidance to Licensees and Comcare in relation to injury management, rehabilitation and return to work.	As required	
Seek stakeholder views and consider issues raised by stakeholders in relation to rehabilitation and return to work.	Ongoing	
<i>Increase focus on management and rehabilitation of disease claims to take account of changing injury/disease profile</i>		
Ensure through the Licensee Improvement Program (LIP) that licensees are undertaking rehabilitation in accordance with the SRC Act.	Ongoing	
Consider issues arising from the Comcare scheme review in relation to rehabilitation and return to work and take appropriate action.	As required	
Consider issues arising through the Workplace Relations Ministers' Council and Safe Work Australia concerning nationally consistent approaches to rehabilitation and return to work.	Ongoing	
<i>Improve return to work outcomes</i>		
Analyse the performance of the scheme, including individual licensees and premium paying agencies as a group, against the Commission's rehabilitation indicators and targets and comparative performance information.	September 2009 December 2009 March 2010 June 2010	
Take appropriate action available under the SRC Act in response to performance trends.	Ongoing	
Analyse the performance of the licensees and premium paying agencies against RTW Monitor results.	September 2009	

SRC Act

3. Licensing

SRCC Key Result Area	Timing	Progress / Comments
<i>Proactively monitor financial status of licensees</i>		
Monitor overall performance of individual licensees against their conditions of licence.	Ongoing	
Proactively monitor financial status of licensees.	Ongoing	
<i>Promote outcome based regulation and accountability for performance</i>		
Monitor quality and timeliness of supply of data to the data warehouse and take appropriate action in response to non-compliance.	Ongoing	
Consider and determine any proposed changes to the regulatory model for self-insurance.	As required	
Determine the level of regulatory oversight to be applied to licensees under the Licensee Improvement Program.	June 2010	
<i>Respond to Comcare review outcomes</i>		
Consider and determine any new licence applications and licence extensions.	As required	
Consider issues arising from the Comcare scheme review in relation to self-insurance and take appropriate action.	As required	

SRC Act

4. Scheme Finances

SRCC Key Result Area	Timing	Progress / Comments
<i>Ensure liquidity ratio maintained at sufficient level to service future claims liabilities</i>		
Ensure liquidity ratio maintained at sufficient level to service future claims liabilities.	Ongoing	
Determine any second tier appeals against premiums for 2010–11.	As required	
<i>More effective engagement with stakeholders on regulatory and licence fees</i>		
Review Commission's guidelines for determination of premiums and regulatory fees.	September 2009	
Seek stakeholder views and consider issues raised by stakeholders in relation to scheme finances.	Ongoing	
<i>Ensure Scheme financial resources can meet regulatory responsibilities</i>		
Consider pricing methodology for cost recovery of OHS and workers' compensation regulatory activities.	As required	
Determine licence fees for 2010–11.	June 2010	
<i>Ensure Scheme ready to address any inability of licensee to meet its liabilities and responsibilities</i>		
Monitor performance against the Commission's Scheme administration indicators.	September 2009	

SRC Act

5. Corporate Governance

SRCC Key Result Area	Timing	Progress / Comments
<i>Ensure Commission's corporate governance arrangements conform to best practice</i>		
Monitor corporate governance arrangements and Commission policies and practices and revise to conform to best practice.	As required	
Monitor exercise of delegations by Comcare on behalf of the Commission.	Ongoing	
Review Strategic Plan for 2009–2012.	June 2010	
Develop Business Plan for 2010–11.	June 2010	
Authorise Annual Report for 2008–09.	September 2009	

OHS Act

1. Occupational Health and Safety – Regulatory Framework

SRCC Key Result Area	Timing	Progress / Comments
<i>Respond quickly and favourably to OHS model laws process</i>		
Advise the Minister on appropriate regulatory framework in light of changing Commonwealth OHS environment.	As required	
Advise the Minister on improvements to the OHS regulatory framework (OHS Act, OHS Regulations and Codes of Practice).	Ongoing	
Consider issues arising through the Council of Australian Governments, the Workplace Relations Ministers' Council and Safe Work Australia concerning nationally consistent approaches to workplace safety.	Ongoing	
<i>Respond to Comcare review outcomes</i>		
Consider issues arising from the Comcare scheme review and National OHS review in relation to OHS frameworks and take appropriate action.	As required	
<i>Ensure jurisdiction is aware of new and additional requirements resulting from model laws</i>		
Seek stakeholder views and consider issues raised by stakeholders in relation to the OHS regulatory framework.	Ongoing	

OHS Act

2. Occupational Health and Safety – Prevention

SRCC Key Result Area	Timing	Progress / Comments
<i>Prepare/develop range of interventions to address shift from injury to disease.</i>		
Analyse the performance of the scheme, including individual licensees and premium paying agencies as a group, against the Commission's prevention indicators and targets and comparative performance information.	September 2009 December 2009 March 2010 June 2010	
Take appropriate action available under the OHS Act in response to performance trends.	Ongoing	
Endorse scheme performance targets for 2010–11.	June 2010	
Oversight of the Commission's Safety Awards Program.	September 2009 March 2010	
Develop interventions to address shift from injury to disease.	As required	
<i>Develop, implement and evaluate evidence-based prevention interventions in priority areas</i>		
Provide guidance to employers, employees or contractors on preventative occupational health and safety measures and strategies.	Ongoing	
Promote targeted prevention activities in priority areas.	Ongoing	
Review the implementation of the 2007–2010 Prevention Program and consider future options for prevention planning.	June 2010	
Seek stakeholder views and consider issues raised by stakeholders in relation to injury prevention strategies.	Ongoing	

OHS Act

3. Occupational Health and Safety – Compliance and Enforcement

SRCC Key Result Area	Timing	Progress / Comments
<i>Ensure compliance and enforcement policies and approaches are consistent with harmonised policies.</i>		
Ensure compliance and enforcement policies and approaches are consistent with harmonised policies.	Ongoing	
<i>Promote awareness of duty holders' responsibilities resulting from model laws</i>		
Oversight of the enforcement and compliance activities undertaken by Comcare on behalf of the Commission.	Ongoing	
Review regulatory approach to ensure it facilitates employers' and employees' compliance with obligations imposed by the OHS Act.	Ongoing	
<i>Respond to Comcare review by adopting a more pro-active compliance and enforcement stance</i>		
Consider issues arising from the Comcare scheme review in relation to compliance and enforcement and take appropriate action.	As required	